Modernizing California - Information and Tools Subject Area

I. About the HR Modernization Project

- A. HR Modernization The Vision
- B. <u>HR Modernization Strategic Plan</u>
- C. HR Modernization Legislative Report 2009
- D. HR Modernization Legislative Report 2010
- E. Modernizing California's HR Program

II. Classification

- A. General Competency and Consolidated Classification Development Structure
- B. Competency Dictionary for the State of California
- C. <u>Leadership Competency Models</u>
 - 1. First Level Supervisor
 - 2. Second Level Supervisor
 - 3. Manager
 - 4. Executive

III. Recruitment and Selection

- A. California Merit Principle An Overview
- B. California Merit System and Three Rank Pilot
- C. Virtual Help Desk for Managers and Supervisors
 - 1. Selection Process
 - 2. Job Description
 - 3. On-Boarding Orienting to Success
 - 4. Supervisor's Responsibilities During the Probation Period

D. Leadership Responsibility Levels

- 1. Competency-Based Job Description First Level Supervisor
- 2. Competency-Based Job Announcement First Level Supervisor
- 3. On-Boarding Plan First Level Supervisor
- E. Minimum Qualifications Screening Tools (Coming Soon)
- F. Interviewing
 - 1. Behavioral Interviewing
 - 2. Behavior Based Interview Questions
 - 3. Interview Guides for Leadership Competency Model

First Level Supervisor

Second Level Supervisor

<u>Manager</u>

Executive

G. Behavior Based Reference Check Questions

IV. Learning and Career Development

- A. Analytical Development Training
 - 1. How to Prepare to Become an Analyst
 - 2. Analyst Virtual Help Desk (Coming Soon)

B. Leadership Development Training

- 1. Competency Development Activity Guides (Coming Soon)
- 2. First Level Supervisor
 - a) How to Prepare to Become a Supervisor
 - b) Alternatives to Meet the Basic Supervision Training Mandates (PML)
 - c) Basic 80 Hour Supervisory Training
- C. Resources and Tools
 - 1. New Statewide Training Portal

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- 2. Statewide Google On-Line Training Calendar
- 3. Training Officer Self-Assessment Tool Linked to Resources

V. Employee and Organizational Performance Management

A. Organizational Performance Management

- 1. State of California Organizational Performance Management Staff Handbook
- 2. Strategic Planning Guidelines Published by Department of Finance
- 3. Basic Description of Strategic Planning
- 4. Strategy and Leadership Academic Journals through the CA State Library
- 5. Performance Measurement: Guidelines, Myths, and Examples
- 6. Quality Management Safari eBooks through the CA State Library Subscription
- 7. Organizational Performance Management 101

B. Program Performance

- 1. HR Program Performance Baseline Survey Results
- 2. Statewide Training Program Performance
 - a) Best Practices Scorecards to Evaluate:
 - (1) Trainers
 - (2) Training Programs
 - (3) Training Courses
 - b) Building Return on Investment Into Training Programs
 - (1) Measuring impact and ROI PowerPoint presentation
 - (2) Measuring ROI in the Public Sector
 - (3) Measuring ROI in the Public Sector Course Materials
 - (4) How to Calculate ROI in Government Training Programs

C. Employee Performance Management

- 1. Performance Management Cycle
- 2. Leadership
 - a) Performance Discussion Guide (Coming Soon)
 - b) Performance Assessment Tool and Development Plan (Coming Soon)
 - (1) First Level Supervisor (Coming Soon)
 - (2) Second Level Supervisor (Coming Soon)
 - (3) Manager (Coming Soon)
 - (4) Executive (Coming Soon)
- D. Aligning Workforce with Strategy Checklist/Scorecard (Coming Soon)

VI. Workforce Planning

- A. What is Workforce Planning?
- **B. DPA Workforce Planning Website**

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